

COVID-19 Response

March 23, 2020

Dear Campers,

Based on direction from the Public Health Agency of Canada regarding Coronavirus (COVID-19) precautions and social distancing measures, River Place Campground Ltd. has made the difficult, but responsible decision to close the offices until April 6th at which time we will reassess.

To contact us during the closure, please visit our website www.riverplacecampground.com for contact information or email info@pikelake.com

Although this decision has not been easy for us to make, we feel it is the right thing to do based on the direction received. With our 2020 camping season just around the corner, we are <u>deferring the April 15th camping payment until July 2020</u>. As this is an unprecedented event happening in real time we will continue to monitor the situation as closely as we are able to and provide further updates as soon as we know anything. We ask that you keep checking out our web page for the most up to date information.

The camping season opens in May, right now we are temporarily closed and the entrance has been blocked. If you need to check your trailer or pick something up you can come in and do it and then leave but note that you will have to park your car and walk in from the main office. We are not allowing anyone to stay at their trailers for an extended period or overnight (River Place will monitor this). Again, please check our webpage for most up to date information.

At this time:

- 1 Please practise safe social & physical distancing.
- 2 Campground is closed. (We are discouraging you coming up to your trailers.)
- 3 Washrooms & Laundry rooms are closed.
- 4 Water is off.
- 5 As per your camping contract the camping season is from May 15th to October 15th

On behalf of River Place Campground Ltd., Tom Cowen, Herb Cowen & Jeanne Brown Owners & Operators 519-323-7200 / 519-323-6497